

Financial Counseling Services

We don't want the cost to be a barrier for treatment. Our experienced Financial Counselors are here to help you with all of the financial components of your healthcare. We understand the unknown cost of mental health and addiction services can be a deterrent for seeking treatment. We want to remove any financial barriers by offering financial assistance services to all our clients. Anyone who is uninsured or insured is invited to work with one of our financial counselors to determine whether they are eligible for financial assistance or to help develop a reasonable payment plan.

Did you Know?

It's easier to meet criteria for financial assistance than most people realize. Whether you have insurance or not, you may qualify for discounted care, financial assistance or benefit from setting up a payment plan.

Connect with one of our Financial Counselors Today!



Online
Fill out our [online form](#)



Call
(330)677-7971

Monday-Friday, 8:00am-4:30pm



Email
ClientBilling@ColemanServices.org



Visit a Financial Counselor
at one of our locations

Financial Counselors

We have Financial Counselors available to help you:



- Understand your insurance benefits and any out-of-pocket costs
- Learn about affordable payment options, including payment plans & discounts and request price estimates.
- Identify & apply for available state & federal assistance or other financial assistance programs offered through Coleman's Financial Assistance Program.
- Determine Medicaid eligibility & assist with Medicaid enrollment
- Learn if you are eligible for insurance through the Health Insurance Marketplace & help with the application process
- answer questions about your bill

Speak to a Financial Counselor to learn more

Understand Your Costs

A financial counselor can help review your coverage & benefits with you and inform you of any out-of-pocket costs like deductible, co-insurance and co-pays. Additionally, a financial counselor can help verify whether your Coleman provider is "paneled", or commonly referred to as "In-Network" with your insurance plan.

Non-Covered Services

You will be responsible for paying the cost of any service deemed as not "medically necessary" or a Non-Covered Service by your Insurance plan. For example, Therapeutic Behavioral Health Services including nurse & case management are not covered under Medicare & Medicare Advantage plans. Therefore, clients receiving these services are responsible for payment.

Self-Pay Rates

Coleman provides quality counseling & mental health services at a standard fee based on specific education, training, and experience of our Coleman providers. See [Self-Pay Rate Sheet](#)

Price Estimates

A financial counselor can also provide you with a personalized price estimate based on your insurance and the services you are seeking. Contact a Financial Counselor or use our [online form](#) to request a price estimate

Payment Options

Coleman offers flexible payment options, including:

- Prompt Pay Discounts
- No Interest Payment Plans
- Online Bill Pay

Call or Email Us to learn more
(330) 677-7971

ClientBilling@ColemanServices.org

Need Help?

Whether you are self-pay or have insurance, you may still need help covering your costs.

FIND OUT IF YOU ARE ELIGIBLE FOR FINANCIAL ASSISTANCE-
Call Financial Counseling to Schedule an Appointment
(330)677-7971

Learn more about available Financial Assistance options
(see Financial Assistance Quick Reference Guide)



Financial Assistance

If you don't have insurance, we can help you apply for Medicaid coverage or insurance through the Health Insurance Marketplace. If you have insurance but it still leaves you with concerns about affording treatment, you may be eligible for one of our financial assistance programs. [APPLY TODAY!](#)

Connect with one of our Financial Counselors to learn more about available Financial Assistance options.